OPINION ARTICLE

REVISED  The TOUCH program and natalizumab: Fundamental flaw in patient protection [version 3; peer review: 2 approved, 1 approved with reservations]

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Abstract
Many drugs have been approved by the Food and Drug Administration (FDA) since 1993 for treatment of relapsing forms of multiple sclerosis (MS). One such drug is natalizumab (Tysabri, Biogen Idec and Elan pharmaceuticals) which has enjoyed great success in the management of MS since its re-introduction in 2006. One of the complications of using natalizumab is the risk of development of progressive multifocal leukoencephalopathy (PML). To mitigate the risk of PML development, Biogen Idec initiated the TOUCH program – this strategy helps monitor the disease. Clinical vigilance remains key in the early diagnosis of PML but serological testing for the John Cunningham Virus Antibody (JCV) helps with risk stratification of PML. However, some physicians do not test for the JCV Ab and since they are not required to send such data to the company or inform the patient, one red flag for suspicion of PML is lost particularly if the patient is asymptomatic. This undercuts the premise of the TOUCH program. In an ideal world, reporting JCV Ab status should be made mandatory since that ensures a basic tenet of the program is met – to identify patients at increased risk of developing PML and make appropriate recommendations based on that finding. Lack of requirement of reporting of this vital finding opens the door for uncertainty in assessment of risk PML development and everyone remains in the dark till it may be too late. This is unacceptable when the company created the TOUCH program specifically with intent to track PML risk in patients on natalizumab. It makes no scientific sense to let the drug be used without setting stringent criteria given the possibility of PML development.

Keywords
natalizumab, multiple sclerosis, progressive multifocal leukoencephalopathy, TOUCH, John Cunningham Virus antibody, JCV Ab
Natalizumab is the first monoclonal antibody approved for the treatment of relapsing forms of multiple sclerosis (MS) and is used in more than 50 countries. Natalizumab is a recombinant humanized monoclonal IgG4 antibody that binds to alpha4 subunit of the alpha 4 beta 1 integrin molecule expressed on leukocytes (except neutrophils) and inhibits the alpha4-mediated adhesion of leukocytes to extracellular matrix, endothelial lining, vascular cell adhesion molecule (VCAM 1) and fibronectin. After its initial approval in 2004 by the FDA, it was voluntarily withdrawn in early 2005 after two patients with MS in the SENTINEL trial and 1 patient with Crohn’s disease were diagnosed with progressive multifocal leukoencephalopathy (PML)\(^1\)\(^-\)\(^3\).

The drug was reapproved in 2006 and recommendations were made in the US to limit its use in highly active relapsing-remitting MS (with more than two relapses per year) and in those patients who do not respond or tolerate first-line treatment such as interferon beta-1a, interferon beta-1b, or glatiramer acetate. As well, a restricted risk minimization plan was initiated to better assess an individual’s risk of PML: Tysabri Outreach: Unified Commitment to Health [TOUCH]. This created a system where only prescribers and patients enrolled in the TOUCH program could prescribe and receive the drug. Only pharmacies and infusion sites authorized by the TOUCH prescribing program can dispense and infuse natalizumab. The primary goals of the program are to inform prescribers, infusion center healthcare providers and particularly patients, about the risk of development of PML associated with natalizumab use including the positive association of increased risk of PML with a) treatment duration, b) prior immunosuppressant use and c) positive JCV Ab status. The TOUCH program also includes information on, and warnings against, concurrent use of natalizumab with antiinflammatory, immunosuppressant, or immunomodulating agents and in patients who are immunocompromised. In 2012, the FDA approved the STRATIFY JCV Ab ELISA test, a qualitative test to detect the presence or absence of JCV antibodies. Since this test adds to PML stratification and risk evaluation in natalizumab users, Biogen’s TOUCH program questionnaire requires physicians to indicate the JCV Ab status of each patient after every 6 months of use of the drug; however, testing for JCV Ab is not mandatory and some physicians do not order the test, thus endangering patient safety. This runs counter to the premise of the Risk Evaluation and Mitigation Strategy (REMS) under which the TOUCH program was commissioned by the FDA and it is time for Biogen to plug that loophole since it is aware that this is occurring.

Additionally, the FDA has not approved the validity or applicability of the JCV Ab index (anti-JCV Ab levels in serum/plasma) which may differentiate PML risk in JCV-Ab positive MS patients with no prior immunosuppressant use\(^4\). Despite its lack of FDA approval status, the JCV Ab index is widely used by MS clinicians in the risk evaluation of PML development. Clinicians tend to worry once the index begins to rise although doubling the index value, for instance, does not automatically confer twice the risk of PML development. Since the index is not FDA-approved, the TOUCH program cannot mandate its routine use but every patient who has some basic understanding of the PML saga in MS wants to know his/her JCV Ab index. Laboratories run the test, clinicians use it for better or worse and yet the TOUCH program cannot adopt it. It is not an inherent flaw of the TOUCH program itself but sooner rather than later, the FDA should establish whether the JCV Ab index is valid and whether it can be part of a modified TOUCH program or not.

Another confusing test that some clinicians continue to use without rhyme or reason and on a monthly basis is the measurement of JCV DNA viremia\(^5\). This too, akin to the JCV Ab index, is not part of the TOUCH program risk assessment strategy for PML. Although viremia by itself is not a predictor of PML risk, that it can occur in JCA Ab negative patients ‘raises other issues’ according to authors who advocate ‘periodic monitoring’ over the course of the treatment with natalizumab without offering specific time-specific testing protocols\(^6\). Again, the TOUCH program administrators cannot be responsible if testing for JCV viremia does not have scientific relevance and if uninformed clinicians continue to pursue JCV DNA studies religiously, falsely assuming that they are tracking PML – they are not. The test is superfluous and literally a waste of patient’s blood and money.

Most clinicians track PML using JCV Ab status every 6 months as required but as a neurologist and a fellowship-trained multiple sclerosis physician, I have seen patients without JCV Ab testing or reporting who continue to be in the TOUCH program. It is also true that JCV Ab status, if positive, does not imply PML development, but it begs the question as to why the TOUCH program does not insist that JCV Ab status be reported every 6 months. A simple solution would be to make the JCV Ab status available to the company which then absolves Biogen from any culpability or negligence; if the patient and their physician opt to continue the drug despite JCV Ab status being positive, that is a choice between the two parties. Obviously, JCV Ab positive status is one of many factors that can increase the risk of PML development – use of the drug beyond two years and prior immunosuppressant use also increase the risk of PML. Clinicians understand and agree that early diagnosis of PML hinges on clinical vigilance.

Since Biogen Idec and the FDA are interested in halting PML in its tracks, and there have been, as of March 2016, a total of 635 confirmed cases of PML in MS while on natalizumab\(^7\), it must be obvious for all those concerned with patient safety that it is necessary to screen for JCV Ab status in patients at 6 monthly intervals. Strangely enough, confirmed PML cases from natalizumab use are not available in a database for researchers to probe into individual (personal details can be encrypted) cases for analysis. The primary goal of the TOUCH program is to address risk stratification of PML and therefore, allowing clinicians to continue to prescribe natalizumab without knowledge of the JCV Ab status is a huge risk. It would be an easy recommendation to make JCV Ab testing.
mandatory; making JCV Ab status reporting the *sine qua non* for prescribing this drug adds one more layer of protection to patients.

It is unknown if any of the 635 reported cases of PML fall into the category that I have described – even if only one patient did, this would call into question whether it was preventable and what the role of the TOUCH program should have been in preventing it. One wonders what proportion of patients do not have their JCV Ab status reported across the globe while in the TOUCH program. Since hundreds of PML cases are already known, and more will likely continue to be reported, it is conceivable that questions will be raised as to whether more could have been done to prevent such cases. I hope there are no instances of PML owing to omission of JCV Ab status evaluation but I also think it is time for FDA to act *now* to prevent future lapses and avoid legal nightmares. My suggestion would be to make reporting of JCV Ab status mandatory for all patients on natalizumab in the TOUCH program - from a pharmacovigilance perspective, this makes perfect sense.

**Competing interests**
No competing interests were disclosed.

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**References**

6. Quarterly safety update, Biogen Idec.
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Michael Levy  
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This is a thoughtful article from the patient care point of view that is focused on the best interest of patients. With the increasing incidence of PML with natalizumab, I agree with the author’s opinion that routine JCV antibody testing should be required in the TOUCH program. I also agree with the author that the JCV antibody testing will be a part of the whole clinical picture in deciding whether or not to continue natalizumab treatment for any individual patient.

Competing Interests: No competing interests were disclosed.

I have read this submission. I believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard.

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Nicholas Schwab  
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I have read the revised version of Dr. Avasarala and I think the reasoning behind the article is sound. For absolute patient safety it is necessary to check a patient's anti-JCV antibody status and most physicians follow that rule.

However, I stand by my opinion that there are singular cases, where a patient might not want to know their status, because a treatment with natalizumab is the only choice they have and they do not want to be
worried, if they have to be treated with natalizumab anyway. I acknowledge that for some the personal choice is not as important as the overall patient safety, but for me it is.

Additionally, the introduction of the JCV serology has not lead to dramatically reduced PML incidence rates and almost all current PML cases have had their status checked before - and opted to continue their treatment. I do not see this changing with mandatory status assessments and would still state that the test needs to be available for everyone who wants to use it.

As the prerequisite for this availability is the perfectly educated physician, I would argue that the initial prescription of natalizumab might be restricted to specialists, who have that education. This might already be enough to erase safety concerns and make an addition to the labelling unnecessary.

**Competing Interests:** No competing interests were disclosed.

I have read this submission. I believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard.

Author Response 05 Apr 2016

**Jagannadha Avasarala**, Greenville Hospital System University Medical Center, USA

I agree with Dr Schwab regarding his revised comments. The point of my article is simple - Natalizumab continues to be used by specialists and non-specialists alike and some of them, the physicians, do NOT obtain JCV Ab titers as they are supposed to. After STRATIFY became available and FDA approved its use, in 2012, all Biogen had to do was to introduce it as one more safety measure in the TOUCH program and streamline the process. Instead, the company allows, to this day, physicians to continue to prescribe the drug sans testing or reporting of the JCV Ab status and that undercuts the principle of the TOUCH program, designed to monitor or track PML (risk assessment).

Following is what the FDA said in 2012, on their website

**FDA permits marketing of first test for risk of rare brain infection in some people treated with Tysabri**

Today, the U.S. Food and Drug Administration allowed marketing of the first test to help determine the risk for a rare brain infection called progressive multifocal leukoencephalopathy (PML) in people using the drug Tysabri (natalizumab) to treat multiple sclerosis (MS) or Crohn’s disease (CD).

The Stratify JCV Antibody ELISA test, when used with other clinical data from the patient, can help health care providers determine the risk for developing PML in MS and CD patients.

Dr Avasarala

**Competing Interests:** None

Author Response 08 Apr 2016

**Jagannadha Avasarala**, Greenville Hospital System University Medical Center, USA
Just to keep readers updated, the PML count is now 635, as of March, 2016. This is the # of patients with PML who are on Tysabri for MS.

Dr Avasarala

Competing Interests: None

Nicholas Schwab
Department of Neurology, University Hospital Münster, Münster, Germany

The first point I would like to make (as it is mentioned in the abstract) is that TOUCH has not been introduced by Biogen as a method to mitigate PML risk, but as a method to inform patients and physicians of the PML risk and to monitor the patients for early signs of PML allowing for a better diagnosis and treatment. While some might argue that PML prevention should be the ultimate goal of TOUCH, it has not been designed to do that and one can hardly blame the program for not reaching a goal it has not been set up to achieve.

The FDA approval of the JCV index should indeed be pursued, as the author is right in assuming that patients and physicians already use the JCV index in risk stratification decisions and the sooner the FDA rules on the biomarker, the better, so it can be applied during TOUCH in a coordinated and sensible way.

The data concerning JCV viremia and PML risk does not support it as a risk biomarker and I would either downright state that or remove the paragraph.

I agree with the author that the consequent monitoring and application of the JCV serology would be a step towards reducing PML incidence, as JCV serology is still the most sensitive biomarker with regard to PML development. However, I would personally say that it is up to patient and physician to either use the serology or choose not to. While the goal of maximum safety is a commendable one, I would argue that personal choice on whether a patient wants to know their JCV status is even more important. It would be a different situation, if the JCV serology had a high specificity, then the use of natalizumab should be restricted to anti-JCV negative patients. With a low specificity of ca. 45% it can be reasoned that a patient does not want to know their status, if they urgently need to use natalizumab anyway and prefer not be worried about their PML risk.

While it would be a great data resource to know and monitor the JCV serostatus (and potentially index) of all TOUCH patients, to force a biomarker with low specificity on patients, who might choose not to use it,
would have far-reaching consequences. The knowledge of their JCV serostatus has not prevented the occurrence of the 300+ PML, where it was available before, so I do not think that the mandatory use would help in this regard. The biomarker should, however, be available to all patients, who want to use it, so no PML cases develop, where the patient was unaware of their possibility to test for anti-JCV antibodies. To my knowledge, this is already the case. The TOUCl program should be updated in the future to include possible alternative biomarkers as well and serve as a monitoring platform.

Having said that, I fully support the author's with for a usable database, where physicians and researcher can access the data of the PML patients for research purposes to get a better handle on this devastating disease.

**Competing Interests:** I have received travel funding from Biogen, speaker honoraria from Novartis, and hold a patent for usage of L-selectin as a predictive marker for PML.

I have read this submission. I believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard, however I have significant reservations, as outlined above.

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**Author Response 09 Feb 2016**

**Jagannadha Avasarala,** Greenville Hospital System University Medical Center, USA

I thank Dr Schwab for his insight and comments on my article. Here are my responses, itemized.

1. To quote the TOUCl program official website statement *verbatim*, under the sub-heading of 'a commitment to patient safety', the following is noted -
   - Because of the risk of PML, TYSABRI® (natalizumab) is available only through a restricted program under a *Risk Evaluation and Mitigation Strategy (REMS) called the TOUCH® Prescribing Program*.

2. One has to also note that REMS, an FDA mandated program, noted the following for TYSABRI use - To inform prescribers, infusion center healthcare providers, and patients about the risk of progressive multifocal leukoencephalopathy (PML) associated with TYSABRI including the a) increased risk of PML with longer treatment duration, b) prior immunosuppressant use and c) *the presence of anti-JCV antibodies*.

The above mentioned strategies came to a head with the development of STRATIFY, a test developed to stratify PML risk, and approved by the FDA in 2012 to monitor PML risk. As well, Biogen has a questionnaire that all healthcare providers enrolled in the TOUCl program have to complete every 6 months *that includes a section regarding the JCV Ab status*. My question is simple - what is the point of the TOUCl program, STRATIFY test, FDA approval of risk mitigation strategies, inclusion of the JCV Ab status in the questionnaire, etc., if physicians are allowed to *discard the very test that is supposed to protect a patient by stratification of risk as defined by the guidelines?* Clinical surveillance, frequent MRI evaluations, history of use of other immuno-suppressant drugs in the past, as well as duration are all factors that drive PML risk higher but what of the company that put all the pieces of risk evaluation in the first place? One cannot walk away from the basic tenet in this discussion with semantics - patient protection from PML in TYSABRI users. From 2012 and beyond, after the STRATIFY was developed, there is no excuse for Biogen to let physicians prescribe TYSABRI without checking for JCV Ab status and certainly one way of reassuring the medical community would be to a) make testing mandatory for TYSABRI continuation and b) make the PML database open to researchers to investigate if cases were
continuation and b) make the PML database open to researchers to investigate if cases were indeed missed as a result of this simple error.

Jagannadha Avasarala

Competing Interests: None

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David B Clifford

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I think that advocating to legislate science that is admittedly not yet accepted as useful is not such a good idea. Changing the goal to driving data collection to decide risk stratification that avoids PML might be a good idea. TOUCH was not created to provide risk stratification, but to help assure early diagnosis. If there is any enhancement, it might be better to advocate for frequent MRI which do appear to improve outcomes for PML. To date, there is no prospective evidence that antibody monitoring prevents PML, and indeed if anything the evidence is that it does not, since cases continue while it is available. I would suggest re-working the recommendation to a program that helps prove if antibody data actually can help physicians prevent PML.

I recommended removing the distracting paragraph about JC DNA.

I would recommend including frequency of imaging as part of TOUCH since it appears to help make earlier diagnosis and improve outcomes.

I think questioning whether TOUCH is effective at present is realistic.

Competing Interests: I have consulted for Biogen regarding PML, as well as several other companies including Takeda, BMS, Genzyme, Pfizer, Amgen, Genentech, GSK, Merck/Sorono, Astra Zeneca, and Inhibikase.

I have read this submission. I believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard, however I have significant reservations, as outlined above.

Jagannadha Avasarala, Greenville Hospital System University Medical Center, USA

I thank Dr Clifford for his erudite observations.
1, I agree that the TOUCH program helps in early diagnosis - in fact, the following are explicitly stated on the touchprogram.com, thus:

- Inform prescribers, infusion center healthcare providers, and patients about the risk of progressive multifocal leukoencephalopathy (PML) associated with TYSABRI including the increased risk of PML with treatment duration and prior immunosuppressant use.
- Warn against concurrent use with antineoplastic, immunosuppressant, or immunomodulating agents and in patients who are immunocompromised.
- Promote early diagnosis of PML and timely discontinuation of TYSABRI in the event of suspected PML.
- Furthermore, in the important safety information section, it is clearly noted that risk factors for the development of PML include duration of therapy, prior use of immunosuppressants, and presence of anti-JCV antibodies.

As clinicians, we all know that 'early diagnosis' of PML includes the STRATIFY testing protocol approved by the FDA in 2012 and that test is designed specifically to assess PML risk. We also understand and know that JCV Ab negative status also carries risk of PML development but what we cannot ignore what the safety information (noted above) and STRATIFY testing are designed to do. Therefore, uncoupling the TOUCH program from testing/reporting JCV Ab status is not only dangerous and fallacious, it runs counter to the argument that there is any 'risk stratification' being done if this simple testing is forgotten or discarded.

No one can claim that JCV Ab monitoring prevents PML and nor do I state that; but assessing PML risk with STRATIFY is a fundamental principle of the test or we could discard the test altogether! That frequent MRI testing, clinical surveillance (most critical) and patient self-reporting of new symptoms or worsening of existing symptoms is paramount to the diagnosis of PML is a well-established fact, based on scientific evidence.

If JCV Ab testing is of such low importance, why does the TOUCH program questionnaire include this as part of their questionnaire? One cannot have it both ways. Either the testing is critical or we do not test it at all and shun the JCV Ab testing as well as the JCV index. Why have a test approved by the FDA (Stratify), create the TOUCH program to monitor and track PML, include JCV Ab status in the questionnaire that is generated by the company and yet reject the very idea of monitoring for PML by throwing away the JCV Ab testing?

The statement that "TOUCH program was created to help assure early diagnosis" utterly does not hold water if JCV Ab testing is not done. As pointed out in my paper, the questionnaire itself includes it! What is the inclusion for? It is not exactly for statistical purposes, is it?

Dr Avasarala, MD, PhD

Competing Interests: None
was part of the TOUCH questionnaire to continue Tysabri use, it became an essential tool to monitor PML risk (in fact, the word Stratify is itself a connotation to categorize risk of PML) so how it is part of a strategy to assess PML risk and yet can be ignored at the same time does not add up. If patients are to be protected or their risk explained to them, every single tool available needs to be put to use. Simple as that.

**Competing Interests:** None.