**Scales to be used in the household member questionnaire**

***Scale 1 (to be used for Q1.18, 2.14, 2.15, 2.16, 2.17, 2.27, 2.28, 2.29, 2.30):***

**Ngenetiseka kakhulu**

Very satisfied

**Anginetiseki neze**

Very dissatisfied

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|  |  |  |  |  |  |  |  |  |  |

***Scale 2 (to be used for Q7.1):***

**Mancane kakhuli** Very unlikely

**Manengi kakhulu**

Very likely

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|  |  |  |  |  |  |  |  |  |  |