**Question**: Newsletters compared to no newsletters for improving response rates to questionnaires

| **Certainty assessment** | | | | | | | **№ of patients** | | **Effect** | | **Certainty** | **Importance** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **№ of studies** | **Study design** | **Risk of bias** | **Inconsistency** | **Indirectness** | **Imprecision** | **Other considerations** | **newsletters** | **no newsletters** | **Relative (95% CI)** | **Absolute (95% CI)** |
| **New outcome** | | | | | | | | | | | | |
| 2 | randomised trials | not serious | serious | serious | serious | none | 1752/3512 (49.9%) | 1760/3512 (50.1%) | **OR 1.19** (0.84 to 1.70) | **43 more per 1,000** (from 43 fewer to 130 more) | ⨁◯◯◯ VERY LOW |  |

**CI:** Confidence interval; **OR:** Odds ratio